

Donor Network West Launches DRIFT Program to Support Organ Recovery Operations



Serving 45 counties across California and Nevada
Partnered with 175 hospitals



Donor Network West is proud to partner with Royal Ambulance. Together we have been able to save and heal more lives.



Janice Whaley
President and CEO
Donor Network West

The Situation

In 2016, Donor Network West began investigating ways to decrease the overall case timing for transporting and recovering organs from deceased donors providing lifesaving organs for transplantation. Donor Network West needed a way to streamline their organ recovery operations for surgical teams traveling from all across the United States and reduce the need for clinical teams to travel long distances within their donation service area.

The Solution

Donor Network West partnered with Royal Ambulance and San Ramon Regional Medical Center to co-design and launch the Donor Recovery Inter-Facility Transfer (DRIFT) Program. This unique program established a centralized location at San Ramon Regional Medical Center where procurement professionals and surgical recovery teams could perform organ, eye, and tissue recoveries for transplant and research. The partnership has resulted in a decrease in case timing, decreases in overall transportation costs, and improved outcomes for waiting transplant recipients.

As Donor Network West's dedicated transport provider, Royal Ambulance's Critical Care teams received specialized training to provide enhanced care for donors, often during long distance transports. This collaborative partnership, extending across three organizations, created a highly reliable workflow that has helped Donor Network West save and heal more lives through organ and tissue donation.

The Results

500+

lifesaving organ donors transported by Royal to date.

1680+

organs recovered and transplanted.



Total Healthcare Transportation Solution
www.royalcareconnect.com P: 877 995-6161

Headquarters
San Leandro
California 94577

Counties Served
San Francisco, Alameda, San Jose,
San Mateo, Contra Costa, Santa Cruz